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Bowditch Named to 2025 BTI Client Service A-Team List for Third Consecutive Year

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Bowditch has been recognized nationally for outstanding client service, earning a spot on the 2025 *BTI Client Service A-Team* list for the third consecutive year. The firm remains one of only a small number of mid-sized regional law firms to be included, an honor based solely on feedback from top legal decision-makers.

The annual *BTI Client Service A-Team* rankings are drawn from more than 350 in-depth, independent interviews with general counsel and legal decision-makers at organizations with revenues of $700 million or more. Firms are recognized for excelling at 17 key client service performance metrics including responsiveness, strategic thinking, unprompted communication, including clients early in strategy and approach, dealing with unexpected changes, value, understanding of the client's business, innovation and being easy to work with.

Unlike many industry lists, firms cannot self-nominate or submit materials to be considered. BTI's methodology relies entirely on unprompted feedback, making it one of the most credible measures of how clients experience legal service delivery.

"Being recognized for the third year in a row is a testament to our team's unwavering focus on what matters most – understanding our clients' needs and delivering value beyond the expected," said John Shoro, Bowditch's managing partner. "We're honored that our clients continue to trust us not only with their most complex legal matters but also with their long-term success."

Bowditch's consistent appearance on the BTI list highlights its client-first culture and ability to compete at the highest levels of service among much larger firms.

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