

INSIGHTS + NEWS

Tracy Boland to Discuss How to Manage the In-House & Outside Counsel Relationship

At this Boston Bar Association webinar, [Tracy Boland](#) and others will share best practices for developing and maintaining long-term successful relationships between law firm attorneys and in-house counsel clients. This program will offer insights from both sides of the relationship. The presenters will discuss:

- The importance of getting to know the client's business and objectives
- Effective communication styles
- Budgeting and fee arrangements
- Ensuring appropriate and efficient access to information
- Methods for delivering feedback during and after the engagement

The topics discussed will benefit outside counsel who continuously strive to improve client relationships, as well as in-house attorneys who are keenly interested in communicating their legal team's goals to outside counsel while maximizing the quality of the engagement.

SEPTEMBER 10, 2025

12 – 1 PM

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